



# SAN FRANCISCO HUMAN SERVICES AGENCY

Department of Benefits  
and Family Support

Department of Disability  
and Aging Services

Office of Early Care  
and Education

P.O. Box 7988  
San Francisco, CA  
94120-7988  
[www.SFHSA.org](http://www.SFHSA.org)



**London Breed**

Mayor

**Trent Rhorer**

Executive Director

## **Human Services Agency (HSA) Funding Opportunity Request for Proposals (RFP) #961 Veteran Services with Emphasis on Programming at the War Memorial Veterans Building**

The San Francisco Human Services Agency (SF-HSA), Department of Disability and Aging Services (DAS), announces its intent to seek proposals from non-profit organizations interested in contracting to provide access and empowerment services for older adults and adults with disabilities in San Francisco who are veterans, with a particular focus on providing services at the War Memorial Veterans Building. Access and empowerment services are designed to educate, empower, and support older adults and adults with disabilities to access needed benefits and participate in services. Respondents should have experience and a designated specialty in working with military veterans.

Support for veterans is an important part of the City's quest to ensure the health and well-being of older adults and adults with disabilities. Based on the 2018 Dignity Fund Community Needs Assessment, veterans make up almost 12% of the older adult population (65+) currently residing in San Francisco. Veterans often present with both overlapping and unique needs compared to their peers, including high rates of chronic health issues, Post-Traumatic Stress Disorder (PTSD), and other emotional and physical challenges. Veterans experience many of the same challenges as their peers when it comes to aging in place in the Bay Area, as well as additional obstacles that may affect their daily well-being such as chronic health issues and disabilities that often times may be invisible to others. Whether recently returned home or several years after military service, veterans can often benefit from support and services for which they are eligible and that support health and stability.

While San Francisco provides a rich array of services for veterans who are older and disabled adults, these services are of little value if they are not accessible to clients, making access and empowerment services among the most critically important services offered by DAS. Veterans in need of services may be unaware of the extent of available services, confused about the variety of options, and/or unsure of how to access desired services. To address these concerns, access and empowerment services help to promote awareness of services and facilitate service connection, provide advocacy, and support empowerment on behalf of clients.

The total available funding for this RFP is estimated to be \$150,000 annually. The source of funding for these services is federal, state, and local funds. Payment for all services provided in accordance with provisions under this grant shall be contingent upon the availability of funds. The City shall not be required



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to provide any definite units of services nor does the City guarantee any minimum amount of funding for these services.

**RFP Issue Date: Monday, November 15, 2021**

**Pre-Proposal Conference:** The Pre-Proposal Conference will be held via ZOOM. Proposers are encouraged to call in on **Monday, November 29, 2021 2:00 PM**. The ZOOM number is listed below:

Join Zoom Meeting  
<https://sfhsa.zoom.us/j/86009528700?pwd=MURycVhpcmZSSiYyL1ViOFZnTHdsQT09>

Meeting ID: 860 0952 8700

Passcode: 644491

One tap mobile

+12133388477,,86009528700#,,,,\*644491# US (Los Angeles)

+16692192599,,86009528700#,,,,\*644491# US (San Jose)

Dial by your location

+1 213 338 8477 US (Los Angeles)

+1 669 219 2599 US (San Jose)

+1 669 900 6833 US (San Jose)

833 548 0276 US Toll-free

833 548 0282 US Toll-free

877 853 5257 US Toll-free

888 475 4499 US Toll-free

Meeting ID: 860 0952 8700

Passcode: 644491

**Internet Distribution:** The RFP packet and subsequent updates may be downloaded from the City’s website on or after the issue date. Go to: Please go to:

<https://sfcitypartner.sfgov.org/pages/Events-BS3/event-search.aspx> and type the **RFP 961** in the “Event Name” and select “See Attachments” in the Bid Package.

**Response Due Date: Monday, December 20, 2021 5:00 PM**

For further information, contact Candace Gray at [Candace.Gray@SFGov.org](mailto:Candace.Gray@SFGov.org)



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**We encourage all interested organizations to apply. If you know of other agencies that might be interested in this opportunity, feel free to forward this announcement. Also, we encourage you to see what other opportunities are available through the city's online system.**

**<https://sfcitypartner.sfgov.org/pages/Events-BS3/event-search.aspx>**